

# **Program Coordinator**

#### **About Vision To Learn**

Vision To Learn is the largest school-based vision care nonprofit in the country. VTL exists to address one basic premise – if you can't see, you can't learn. Vision To Learn provides free eye exams and free glasses to students in underserved communities to help them succeed in school and in life. Founded in Los Angeles in 2012, Vision To Learn has since expanded to schools across the country. Vision care is critical as 80% of all learning during a child's first 12 years is visual, we work to solve the problem of lack of access by partnering with school districts to provide eye exams and glasses at no charge to families. We have provided over 2 million vision screenings, 500,000 eye exams and 400,000 new, prescription glasses in the last decade.

#### Who We Are

Our growing team in Michigan has already provided more than 14,000 eye exams and nearly 12,000 glasses to students in underserved communities from Detroit to Benton Harbor. We are a group of friendly, high energy, knowledgeable, and detail-oriented professionals committed to Vision To Learn's mission. We approach our work with empathy and an eagerness to help the communities we serve.

### **Position Summary**

The Program Coordinator will coordinate with key district partners, clinical staff, and members of the operations team with daily reporting, tracking, communication, and scheduling. A successful Program Coordinator can set incremental goals and accomplish them and capably handles a wide range of tasks.

On a day-to-day basis, the Program Coordinator will complete tasks with accuracy and speed and be able to think and act quickly to provide solutions/troubleshoot when issues arise. Under the supervision of the Program Manager, the Program Coordinator will lead all operations processes for a particular region while measuring productivity via reporting and collaborating with district and school administrative staff, nurses, and principals. Specifically, this Program Coordinator will oversee operations for a clinic which serves Southeast Michigan for a portion of the year and other communities across the state, including Grand Rapids, Lansing, Flint, and others, throughout the school year and summer.

#### **Specific Responsibilities**

- Work with program manager to outline a strategic schedule for mobile vision clinic at schools according to the relevant district calendars to maximize students served.
- Effectively coordinate optometrist staff schedules according to their geography and approve timesheets
- Oversee clinic team
- Ensure staff clearances are provided to school districts in compliance with MOUs
- Work with operations department, nurses and county health officials, principals, district administrators to both proactively identify and suggest changes to the schedule and to react quickly to ever-changing needs relating to the schedule, including provider unavailability and urgent visit needs.
- Coordinate operations staff to input accurate and timely data into relevant VTL systems
- Work with nurses, principals, and district administrators to collect testimonials and photos
- Help identify and coordinate partnerships for summer exam opportunities
- Oversee volunteer program
- Assist with special event planning
- Regular travel to schools to support field staff and ensure high quality program delivery
- Support program manager by maintaining all relevant programmatic data points, including EMR system, tracking spreadsheets, and Basecamp
- Serve as bridge between program manager, operations staff, and districts to ensure schedule changes and updates are communicated in a timely manner
- Willing to be crossed trained to work on the mobile clinic as a technician, conduct vision screenings, dispensing, and checking in glasses

Other tasks and responsibilities may be assigned as required

#### Who You Are

- A self-motivated, energetic individual that can work independently and effectively with team members
- A problem solver with a keen understanding of how logistical decisions impact others
- A great multi-tasker with the ability to work calmly and respond courteously under pressure
- Able to work with all levels within an organization
- Someone who is flexible and able to roll up their sleeves and move work forward.
- Someone who is accurate, organized and detail-oriented
- Excellent written and verbal English communication skills.
- Willingness to commute/travel within Michigan, particularly to Wayne, Oakland, Kent, Ingham and Genesee counties, as well as other areas in the state as necessary

#### Qualifications

- Bachelor's Degree Required.
- Two or more years' experience working with schools preferred.
- Skilled at Excel and in using Microsoft office suite
- Experience working with a diverse population.
- · Clean driver's license record and current MI driver's license
- Must live in the Detroit Metro Area

## **News To Share**

In 2022, Vision To Learn was selected by two-time Pulitzer Prize winning New York Times columnist Nicholas Kristof as a recipient of the well know <a href="Holiday Impact Prize">Holiday Impact Prize</a>. This Prize recognizes non-profits helping children in need through outstanding, heroic work that changes communities for the better. <a href="https://kristofimpact.org/">http://tiny.cc/VTLKristof</a>

The work done by VTL has also been featured in *The Washington Post*, ESPN, PBS News Hour, countless local television pieces and newspaper articles. VTL was commended by the US Senate in a bi-partisan resolution signed by 43 Senators. In terms of evidence-based service, glasses provided by VTL have been found to have a high impact on the academic success of students by researchers at both UCLA Mattel Children's Hospital and Johns Hopkins University.

Vision To Learn is committed to a diverse staff and to a culture that holds equity as a value and a priority. VTL welcomes applicants who bring a variety of perspectives, experiences, and competencies. People of color, women, people with disabilities, and LGBTQIA+ persons are strongly encouraged to apply. VTL is an equal opportunity employer and does not discriminate based on race, creed, color, religion, ethnicity, national origin, party or political affiliation, sex, sexual orientation or gender identity, age, disability, veteran status, marital status, or any illegal or prohibited factor.

As a direct healthcare provider and to protect the health and well-being of our employees, VTL has implemented best practices for ensuring a clean and safe work environment. Employees will be asked to provide proof of COVID-19 vaccination and pass a Department of Justice background check/fingerprinting (LiveScan), child abuse history clearance, TB, and drug test.

Hourly Pay: \$22-25 per hour